2014-15

Entering Student Survey Report





Institutional Research and Effectiveness St. Petersburg College



Department of Institutional Research and Effectiveness St. Petersburg College P.O. Box 13489 St. Petersburg, FL 33733 (727) 712-5237 FAX (727) 712-5411

Entering Student Survey Report Produced by

Institutional Research and Effectiveness

Amy Eggers, M.A. *Research Analyst, Academic Effectiveness and Assessment*

Robert Mohr, M.A. Research Specialist, Academic Effectiveness and Assessment

Magaly Tymms, M.A. *Director, Academic Effectiveness and Assessment*

Sabrina Crawford, M.A. Executive Director, Institutional Research and Effectiveness

The Board of Trustees of St. Petersburg College affirms its equal opportunity policy in accordance with the provisions of the Florida Educational Equity Act and all other relevant state and federal laws, rules and regulations. The college will not discriminate on the basis of race, color, ethnicity, religion, sex, age, national origin, marital status, sexual orientation, gender identity, genetic information, or against any qualified individual with disabilities in its employment practices or in the admission and treatment of students. Recognizing that sexual harassment constitutes discrimination on the basis of sex and violates this Rule, the college will not tolerate such conduct.

Data and information contained herein cannot be used without the express written authorization of St. Petersburg College. All inquiries about the use of this information should be directed to the Executive Director of Institutional Research and Effectiveness at St. Petersburg College.



2014-15 Entering Student Survey Report Institutional Research and Effectiveness



Table of Contents

Executive Summary	
SPC Mission Statement	ŀ
Introduction	ļ
Entering Student Survey	7
Student Demographic and Academic Information 8	3
Factors Influencing Students' Decision to Apply17	7
Referrals and Media Sourcing)
Offices and Student Support Services	ļ
General Education Preparedness)
Conclusion29)
Contact Information	
Appendix: Entering Student Survey)





Executive Summary

Introduction

The evaluation and assessment processes at St. Petersburg College (SPC) are centered on mission-driven outcomes in program and service areas. Analysis of outcome results is ongoing and captured in various assessment reports. Institutional effectiveness at SPC assesses all degree programs and courses, regardless of mode of delivery.

Entering Student Survey

The Entering Student Survey (ESS) developed by St. Petersburg College is part of a comprehensive college-wide assessment program to ensure that the College delivers quality academic and support services to students. The primary purpose of the ESS is to develop a demographic profile of the students entering the College, discover what factors influence their decision to apply to the College, discern how they learned about the College, and measure their perception of the importance of various academic, student support services and tutoring areas provided to them by the College.

In 2008, an analysis was conducted of the application and orientation process for new students. Specifically, the number and types of questions that students were asked upon entering the institution were reviewed. The ESS was evaluated as part of this process. As a result of the intent to minimize the overall number of questions and forms as well as avoid any unnecessary duplication, the ESS was reduced in size to 14 items. The additional information for the survey was to be extracted from the student application and the new orientation process. This iteration of the ESS had been available to matriculating students in electronic format since July 1, 2008. The ESS was recently revised in July 1, 2010 to include some additional demographic and marketing-related questions. The current format contains 25 questions.

Two thousand one hundred and forty students completed the survey. The survey responses were matched via the student's ID number to five of the questions from the student application and four of the new student orientation responses.

Student Demographic and Academic Information

Almost half of the respondents (47.4%) were younger than 25 years of age, and about sixty-eight percent of the respondents were female.

One-third of the survey respondents selected St. Pete-Gibbs (33.7%) as their home campus. The next largest percent of respondents selected Clearwater (20.1%). Over three quarters (77.5%) of survey respondents had a permanent residence zip code from Pinellas and adjacent counties. Over seventeen percent (17.6%) of the zip codes provided were from other Florida counties, while about five percent (4.9%) were from counties outside of Florida.

Almost two-thirds (61.9%) of survey respondents selected White, non-Hispanic as their ethnicity. The next two largest categories were Black, Non-Hispanic with 18.1% and Hispanic with 13.6%.

Students were asked to identify any other institutions they considered before selecting SPC. More than forty percent of students considered "Other State College/Community

2014-15 Entering Student Survey Report Institutional Research and Effectiveness



College" (43.8%), and more than one-third of students considered a "State University" (37.1%).

Students were asked to select a response that best described their previous college experience. More than half of the students (59.3%) indicated "I have taken previous college credit classes from another institution since high school." However, almost forty percent of the students (34.5%) indicated "This is my first college experience since high school."

Almost one third of all survey respondents (32.2%) indicated they were the first member of their immediate family to attend college.

Students were asked to indicate which of the responses provided to them best described their reason for returning to school. The top two responses were "Finish previously started degree" (30.7%) and "Change my career field" (25.9%).

The most frequently selected reason for attending SPC was to "Complete an associate degree or bachelor's degree program and transfer to another college or university," with nearly half of survey respondents (43.4%) giving this reason. Over forty percent of students (41.4%) selected "Complete a degree at SPC that prepares me to enter the workforce" as their reason for enrollment at SPC.

When asked to rate their level of satisfaction with their current occupation, over fortyeight percent of all survey respondents (48.5%) indicated that they were either Very Satisfied or Satisfied.

When asked to rate their level of confidence with their future career choice, more than half of all survey respondents (60.3%) indicated that they were Very Confident, and more than a quarter (28.4%) indicated they were Confident.

Factors Influencing Students' Decision to Apply

Students were asked to identify factors that influenced their decision to apply to the College. The five most frequently selected factors were 1) Courses or programs offered, 2) Close to home, 3) Cost of tuition, 4) Online class offerings, and 5) Flexibility of class offerings.

Referrals and Media Sourcing

Students were asked to identify how they learned about the College by selecting from a roster of categories or by writing in their own responses. The five most frequently listed sources for learning about the College were 1) SPC website, 2) Other, 3) Campus visit or tour, 4) Social media, and 5) Billboard.

The percent of survey respondents selecting the Internet as how they learned about SPC has gradually increased since 2010-11, reaching a five-year high in 2013-14. In July of 2010, a decision was made to replace the Internet option with more specific choices including SPC Website and Social Media. This year over half of students (54.1%) selected SPC Website as how they learned about SPC, and 13.6% indicated they learned about SPC through Social Media.

2014-15 Entering Student Survey Report Institutional Research and Effectiveness



Offices and Student Services

Students were asked to identify which factors might impact their success as a student by selecting from a roster of categories. The five most frequently selected factors were 1) Job while in college, 2) Career goal, 3) Study skills, 4) Job after graduation, and 5) Tutoring: Math. Care giving responsibilities, and career guidance were among the factors that students selected the least as possibly impacting success.

Students were asked to indicate which method of course delivery they preferred. Almost half of all survey respondents (45.2%) indicated their preference was for "Face-to-Face classes", followed by "Online classes" (35.4%).

Students were asked to indicate which form of communication with the college they preferred. Almost two-thirds (64.9%) indicated a preference for email communications, including "Personal Email" (39.6%) and "SPC Student Email" (25.3%), while very few students (1.9%) prefer to communicate through direct mail, social media, or blogs.

General Education Preparedness

The Educational Outcomes Questionnaire was administered as part of the Entering Student Survey. The primary purpose of the questionnaire is to evaluate the habits, practices and/or knowledge of incoming students in four areas: Computer and Technology Competency, Civic Activity, Humanities, and Lifelong Learning. The rating for this section (Educational Outcomes) is based on a 5-point scale with (5) representing the highest possible rating and (1) representing the lowest possible rating.

In the area of Computer and Technology Competency, students were asked to rate their competency in three computer skill areas. Students rated their skills highest in the area of "Communicating through the Internet (email, chat, instant messaging, etc.)" (4.5), followed by "Acquiring information/conducting research through the Internet" (4.4) and "Using computer software (word processing, spreadsheets, etc.)" (3.9).

In the area of Civic Activities, students were asked how often they participated in various activities. Of the three activities, "Vote in an election" received the highest mean score (3.1), followed by "Volunteer in community service activities" (2.8), whereas, "Participate in campaigns or forums," received the lowest mean score of 1.8.

In the area of Humanities Activities, students indicated that they "Attend a concert, dance performance or live drama" (2.9) more frequently than they "Visit an art museum" (2.4) or "Create a painting, sculpture or other work of art" (2.3).

In the area of Lifelong Learning, students were asked which Lifelong Learning Activities they expected to participate in, following graduation. Students indicated that they expected to "Participate in continuing education" (3.7), and "Attend college or personal enrichment classes" (3.4).



SPC Mission Statement

The mission of St. Petersburg College is to promote student success and enrich our communities through education, career development and self-discovery. St. Petersburg College fulfills its mission led by an outstanding, diverse faculty and staff and enhanced by advanced technologies, distance learning, international education opportunities, innovative teaching techniques, comprehensive library and other information resources, continuous institutional self-evaluation, a climate for student success, and an enduring commitment to excellence.

Introduction

In a holistic approach, the effectiveness of any educational institution is the aggregate value of the education it provides to the community it serves. For over seventy-five years, St. Petersburg College (SPC) has provided a wide range of educational opportunities and services to a demographically diverse student body producing tens of thousands of alumni who have been on the forefront of building this county, state and beyond. This is due, in large part, to the College's institutional effectiveness.

Institutional Effectiveness

Institutional Effectiveness is the integrated, systematic, explicit, and documented process of measuring performance against the SPC mission for the purposes of continuous improvement of academic programs, administrative services, and educational support services offered by the College.

Operationally, the institutional effectiveness process ensures that the stated purposes of the College are accomplished. In other words did the institution successfully execute its mission, goals, and objectives? At SPC the Offices of Planning, Budgeting and Research work with all departments and units to establish measurable statements of intent that are used to analyze effectiveness and to guide continuous quality improvement efforts. Each of St. Petersburg College's units is required to participate in the institutional effectiveness process.

The bottom-line from SPC's institutional effectiveness process is improvement. Once SPC has identified what it is going to do then it acts through the process of teaching, researching, and managing to accomplish its desired outcomes. The level of success of SPC's actions is then evaluated. A straightforward assessment process requires a realistic

2014-15 Entering Student Survey Report Institutional Research and Effectiveness



consideration of the intended outcomes that the institution has set and an explicit evaluation of the evidence that the institution is achieving that intent.

There is no single right or best way to measure success, improvement, or quality. Nevertheless, objectives must be established, data related to those objectives must be collected and analyzed, and the results of those findings must be used to improve the institution in the future. The educational assessment is a critical component of St. Petersburg College's institutional effectiveness process.

Evaluation and Assessment Processes

The evaluation and assessment processes at SPC are centered on mission-driven outcomes in the following program and service areas: (i) 28 organizational units comprising 38 academic programs (lower division); (ii) 9 Colleges and Schools comprising 26 baccalaureate programs (upper division), and (iii) key administrative and educational support services. Analysis of outcome results is on-going and captured in various assessment reports. Institutional effectiveness at SPC assesses all degree programs and courses, regardless of mode of delivery. SPC also evaluates all student services to ensure students are provided the best support possible to ensure student success.

The following are the key assessments used in the evaluation and assessment processes of SPC's Institutional Effectiveness.

- Academic Program Assessments include internally and externally developed direct measures for General Education (e.g., Educational Testing Service's Proficiency Profile [PP]), AAS/AS Program Assessments, BAS/BS Program Assessments, and Program Reviews. Outcome results for the academic programs are documented in three types of assessment reports as follows: the Academic Program Viability Report (APVR) is completed on an annual basis; the Academic Program Assessment Report (APAR) is completed on a 3-year cycle; and the Comprehensive Academic Program Review (CAPR), which is completed on a four-year cycle.
- Academic/Student Services Assessments include direct and indirect measures through Services Assessments, and the Entering Student Survey, Enrolled Student Survey, Graduating Student Survey, Recent Alumni Survey, Employer Survey, and the Community College Survey of Student Engagement (CCSSE). Administrative and educational

2014-15 Entering Student Survey Report Institutional Research and Effectiveness



support services are evaluated annually. Results of college-wide student surveys are further refined and augmented through additional departmental-specific assessments.

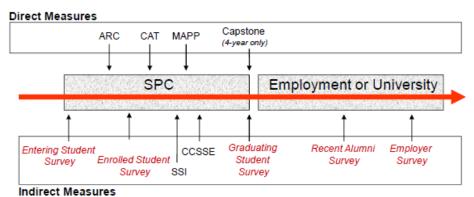


Figure 1: Student Assessment Points

Other Assessments include the State Accountability Measures, environmental scan/trends analysis, other department/function-specific assessments, and various ad hoc surveys.



Entering Student Survey

The Entering Student Survey (ESS) developed by St. Petersburg College is part of a comprehensive college-wide assessment program to ensure that the College delivers quality academic and support services to students. The primary purpose of the ESS is to develop a demographic profile of the students entering the College, discover what factors influence their decision to apply to the College, discover how they learned about the College, and measure their perception of the importance of various academic, student support services and tutoring areas provided to them by the College.

In 2008, an analysis was conducted of the application and orientation process for new students. Specifically, the number and types of questions that students were asked upon entering the institution were reviewed. The ESS was evaluated as part of this process. As a result of the intent to minimize the overall number of questions and forms as well as avoid any unnecessary duplication, the ESS was reduced in size to 14 items. The additional information for the survey was to be extracted from the student application and the new orientation process. This iteration of the ESS had been available to matriculating students in electronic format since July 1, 2008. The ESS was recently revised in July 1, 2010 to include some additional demographic and marketing-related questions. The current format contains 25 questions.

Two thousand one hundred and forty students completed the survey during the 2014-15 academic year. While extracting the survey data, it was discovered that the survey had not been administered during part of the year. Further investigation revealed that the survey had been dropped from the orientation process inadvertently. The survey responses were matched via the student's ID number to five of the questions from the student application and four of the new student orientation responses.

The survey has five major sections:

Section A	Student Demographic and Academic Information (Application)
Section B	Factors Influencing Students' Decision to Apply (<i>Survey</i>)
Section C	Referrals and Media Sourcing (Survey)
Section D	Offices and Student Support Services (Survey)
Section E	11



Student Demographic and Academic Information

The demographic profile and academic background of the 2,140 survey respondents (N) matched to the Student Application and the New Student Orientation are summarized in the following narrative, tables, and charts.

Age

Almost a quarter of survey participants were 19 and under (21.7%), and almost half (47.4%) of all respondents were younger than 25 years of age, as shown in Table 1.

Table 1 Age

Ago cotogory colculated from hirth data			
Age category calculated from birth date	N	%	
19 and under	414	21.7%	
20 - 24	490	25.7%	
25 - 29	363	19.1%	
30 - 39	346	18.2%	
40 - 49	197	10.3%	
50 - 59	82	4.3%	
60 and over	13	0.7%	

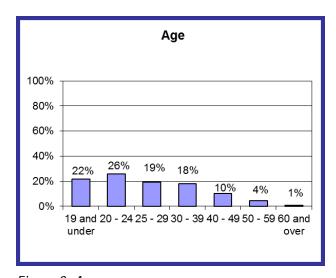


Figure 2: Age

2014-15 Entering Student Survey Report Institutional Research and Effectiveness



Gender

More than two-thirds of the survey respondents were female (67.5%), as shown in Table 2.

Table 2 Gender

Gender (optional)			
	N	%	
Male	604	32.5%	
Female	1252	67.5%	

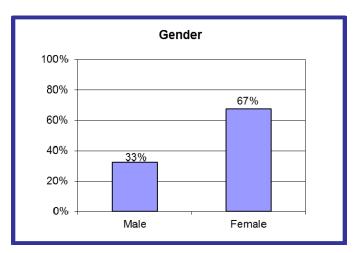


Figure 3: Gender



Home Campus

One third (33.7%) of the survey respondents selected St. Pete-Gibbs as their home campus. The next largest percent of respondents selected Clearwater (20.1%), Seminole (18.0%), and Tarpon Springs (14.0%), as shown in Table 3.

Table 3 Home Campus

Home Campus				
nome campus	N	%		
St Pete-Gibbs	642	33.7%		
Clearwater	382	20.1%		
Seminole	343	18.0%		
Tarpon Springs	266	14.0%		
Health Education Center	143	7.5%		
Downtown-Midtown	106	5.6%		
Allstate	23	1.2%		

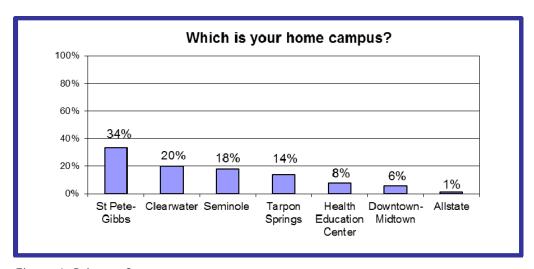


Figure 4: Primary Campus



Zip Code Analysis

Over three quarters (77.5%) of survey respondents had a permanent residence zip code from Pinellas and adjacent counties. Over seventeen percent (17.6%) of the zip codes provided were from other Florida counties, while about five percent (4.9%) were from counties outside of Florida, as shown in Table 4.

<u>Table 4</u> Zip Code Analysis Results

What is the Zip Code of your permanent residence?				
		%		
Pinellas and Adjacent Counties	1470	77.5%		
Other Counties in Florida	334	17.6%		
Counties Outside of Florida	93	4.9%		

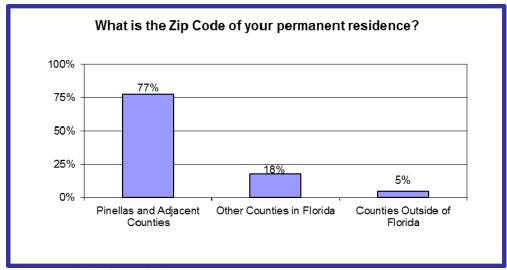


Figure 5: Zip Code Analysis



Ethnicity

Almost two-thirds (61.9%) of survey respondents selected White, non-Hispanic as their ethnicity. The next two largest categories were Black, Non-Hispanic (18.1%) and Hispanic (13.6%), as shown in Table 5.

Table 5 Ethnicity

Ethnicity (Optional)			
	N	%	
American Indian or Alaskan Native	35	1.9%	
Asian or Pacific Islander	80	4.4%	
Hispanic	249	13.6%	
Black, non-Hispanic	331	18.1%	
White, non-Hispanic	1131	61.9%	

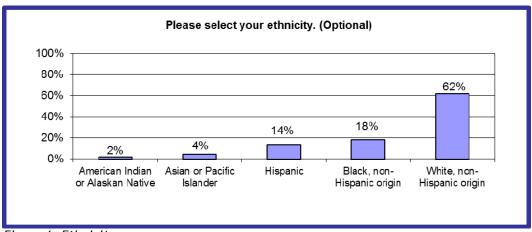


Figure 6: Ethnicity



Other Institutions

Students were asked to identify any other institutions they considered before selecting SPC. The majority of students considered "Other State College/Community College" (43.8%), followed by the consideration of a "State University" (37.1%), as shown in Table 6.

<u>Table 6</u> *Other Institutions*

What other institutions did you		
consider before selecting SPC?	N	%
Other State College/Community College	862	43.8%
State University	730	37.1%
Trade/Vocational School	217	11.0%
Private Institution	159	8.1%

Previous College Experience

Students were asked to describe their previous college experience based on the responses provided to them. More than half of the students (59.3%) indicated "I have taken previous college credit classes from another institution since high school." However, almost forty percent (34.5%) of the students indicated "This is my first college experience since high school," as shown in Table 7.

<u>Table 7</u> *Previous College Experience*

Which of the following describes your previous college			
experience?	N	%	
I have taken previous college credit classes from another institution since high school	1252	59.3%	
This is my first college experience since high school	730	34.5%	
I have participated in college during high school (Early College or Dual Enrollment)	75	3.5%	
I have taken previous SPC college credit classes since high school	56	2.7%	



First-Generation Students

Almost one third of all survey respondents (32.2%) indicated they were the first member of their immediate family to attend college, as shown in Table 8.

<u>Table 8</u> *First-Generation Students*

Are you the first member of your		
immediate family to attend college?	N	%
Yes	683	32.2%
No	1441	67.8%

Reason for Returning to School

Students were asked to indicate which of the responses provided to them best described their reason for returning to school. The top two responses were "Finish previously started degree" (30.7%) and "Change my career field" (25.9%), as shown in Table 9.

<u>Table 9</u> <u>Reason for Returning to School</u>

If you have previously attended SPC or another institution and stopped attending, which of the following BEST describes your reason for returning to		
school?	N	%
Finish previously started degree	407	30.7%
Change my career field	343	25.9%
Learn new skills	250	18.9%
Make myself more marketable	245	18.5%
Get training for a possible promotion	73	5.5%
Company downsizing	7	0.5%



Enrollment Reasons

When asked to describe the reason they are attending SPC, the primary reason selected by survey respondents was to "Complete an associate degree or bachelor's degree program at SPC and transfer to another college or university" (43.4%). The second highest reason selected by respondents was to "Complete a degree at SPC that prepares me to enter the workforce" (41.4%), as shown in Table 10.

<u>Table 10</u> <u>Enrollment Reasons</u>

Which of the following best describes the reason you are		
attending SPC?		%
Complete an associate degree or bachelor's degree program at SPC and transfer to another college or university	444	43.4%
Complete a degree at SPC that prepares me to enter the workforce	424	41.4%
Other	62	6.1%
Complete a certificate at SPC	55	5.4%
Take classes to improve job skills, no degree objective	26	2.5%
Take classes for personal enjoyment, no degree objective	12	1.2%

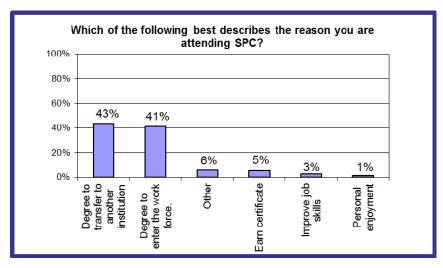


Figure 7: Enrollment Reasons



Satisfaction with Current Occupation

Students were asked to rate their level of satisfaction with their current occupation by selecting their choice on a five-point Likert scale. Over forty-eight percent of all survey respondents (48.5%) indicated that they were either Very Satisfied, or Satisfied. Less than a quarter (22.0%) reported being Very Dissatisfied or Dissatisfied, as shown in Table 11.

<u>Table 11</u>
Satisfaction with Current Occupation

How satisfied are you with your current occupation?	N	%	
Very Satisfied	213	20.4%	
Satisfied	294	28.1%	
Neither satisfied nor dissatisfied	308	29.5%	
Dissatisfied	145	13.9%	
Very Dissatisfied	85	8.1%	

Career Choice

Students were asked to rate their level of confidence with their current career choice, by selecting their choice on a five-point Likert scale. Over half of all survey respondents (60.3%) indicated that they were Very Confident, and more than a quarter (28.4%) indicated they were Confident, while about ten percent (10.9%) noted that they were Not Sure, as shown in Table 12.

Table 12 Career Choice

How confident are you that this is the right career (goal after graduation)?	N	%
Very Confident	633	60.3%
Confident	298	28.4%
Not sure	114	10.9%
Not Confident	3	0.3%
Definitely not the right career	1	0.1%



Factors Influencing Students' Decision to Apply

The factors influencing the Entering Student Survey respondents' decision to apply are summarized in the following narratives, tables, and charts.

Top Five Decisions to Apply

Students were asked to identify factors that influenced their decision to apply to the College. The five most often given responses are listed in Table 13.

<u>Table 13</u> Top Five Responses

, ep :eeee
What factors influenced your decision to apply to SPC? Please select all that apply.
Courses or programs offered
Close to home
Cost of tuition (affordable)
Online Class Offerings
Flexibility of Class Offerings

Student responses are very consistent from year-to-year on this survey question. The top three student responses have remained basically the same over the last twelve years, although the last time the first two responses switched places was in 2009-10, and again this year. It is instructive to observe that though being "Close to home" was the most important drawing factor during the last three years, it is now the second most important drawing factor. The most important drawing factor was replaced by "Courses or programs offered", while "Cost of tuition" remained the third most important consideration to the responding students. Conversely, a Visit to the student's employer or high school by SPC staff, Clubs or organizations, and Athletics have a much smaller influence on a student's decision to apply.



Decision to Apply Factors

Half of the respondents listed "Courses or programs offered" (50.0%), followed by "Close to home" (47.3%), and "Cost of tuition" (44.0%) as the factors that influenced their decision to apply to SPC. The full list of factors and responses is included in Table 14.

<u>Table 14</u> <u>Decision to Apply Factors</u>

What factors influenced your decision to apply to SPC?			
Please select all that apply.	N	% of respondents	
Courses or programs offered	1069	50.0%	
Close to home	1012	47.3%	
Cost of tuition (affordable)	942	44.0%	
Online Class Offerings	689	32.2%	
Flexibility of Class Offerings	510	23.8%	
Academic reputation	496	23.2%	
Friend's recommendation	469	21.9%	
Financial aid availability	408	19.1%	
Ease of transfer to a state university	397	18.6%	
Close to work	326	15.2%	
Parents/family recommendation	295	13.8%	
Class size	229	10.7%	
Employer Recommendation	111	5.2%	
SPC faculty or staff	82	3.8%	
High School Counselor	75	3.5%	
High School Teacher	58	2.7%	
Music, art, theater	41	1.9%	
Experience of Faculty	39	1.8%	
Other	32	1.5%	
Athletics	30	1.4%	
Clubs or organizations	22	1.0%	
Visit to your high school by SPC staff	17	0.8%	
Visit to your employer by SPC staff	3	0.1%	



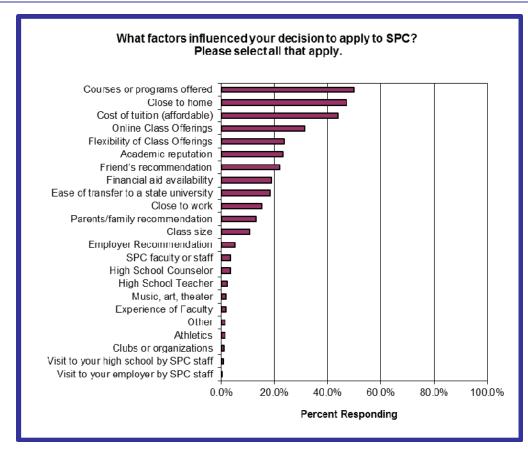


Figure 8: Decision to Apply Factors



Referrals and Media Sourcing

Top Five Sources for Learning about SPC

Students were asked to identify how they learned about the College by selecting from a roster of categories or by writing in their own responses. The five most frequently listed sources for learning about the College are listed in Table 15.

Table 15

Top Five Sources for Learning about SPC

Through what sources/media/event, if any, have you learned about SPC? Please select all that apply.
SPC website
Other
Campus visit or tour
Social media (Facebook, Twitter, etc.)
Billboard



Five Year Trend

The percent of survey respondents selecting SPC Website as how they learned about SPC had gradually increased since 2010-11, but showed a slight decrease this year with over half of students (54.1%) selecting SPC Website as how they learned about SPC.

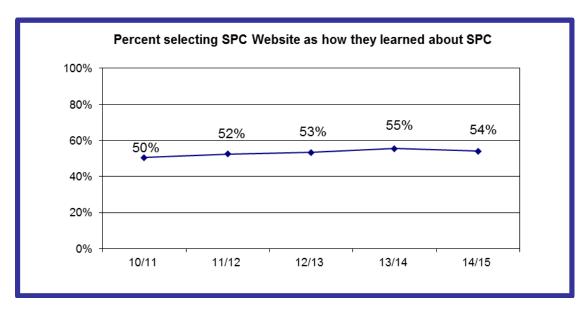


Figure 9: Percent Selecting SPC Website Trend



Referrals and Media Sourcing

More than half of the respondents listed "SPC website" (54.1%), while about eighteen percent listed "Other" (18.4%), followed by "Campus visit or tour" (17.8%) as the sources/media/event through which they learned about SPC. The full list of factors and responses is included in Table 16.

<u>Table 16</u> *Referrals and Media Sourcing*

Through what sources, media, or events, have you learned			
about SPC? (<i>Select all that apply</i>)	N	% of respondents	
SPC website	1157	54.1%	
Other	394	18.4%	
Campus visit or tour	381	17.8%	
Social media (Facebook, Twitter, etc.)	290	13.6%	
Billboard	208	9.7%	
Electronic sign at SPC campus	177	8.3%	
TV advertising	167	7.8%	
Recruiter at your HS	148	6.9%	
Printed material direct mail	147	6.9%	
Radio advertising	126	5.9%	
Bus advertisement	93	4.3%	
Newspaper and/or magazines	88	4.1%	
Information session/open house	57	2.7%	
Advertisement in a movie theater	30	1.4%	
Recruiter at your work	29	1.4%	
Conference	28	1.3%	



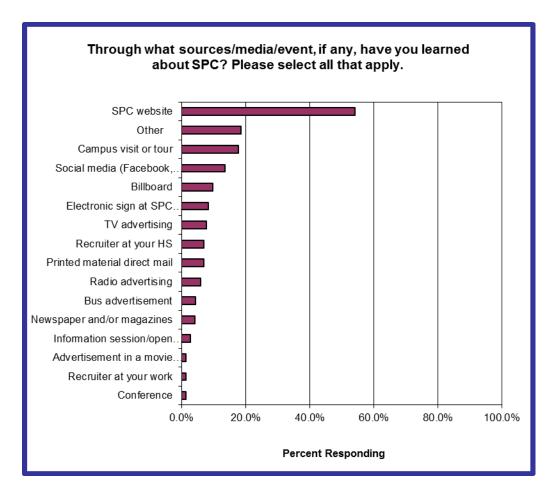


Figure 10: Referrals and Media Sourcing



Offices and Student Support Services

Student Success Factors

Students were asked to identify which factors might impact their success as a student by selecting from a roster of categories. The five most frequently listed factors were "Job while in college," "Career goal," "Study skills," "Job after graduation," and "Tutoring: Math." "Other", "Caregiving responsibilities", and "Career guidance" were among the factors that students selected the least as possibly impacting success, as shown in Table 17.

Table 17
Student Success Factors

Which of the following might impact your success as a student? Select all that		
apply.	N	%
Job while in college	479	22.4%
Career goal	455	21.3%
Study skills	355	16.6%
Job after graduation	307	14.3%
Tutoring: Math	235	11.0%
Selecting a major	197	9.2%
Computer skills	195	9.1%
None of the above	178	8.3%
Internship	161	7.5%
Tutoring: Writing	92	4.3%
Tutoring: Reading	65	3.0%
Tutoring: Other	54	2.5%
Other	23	1.1%
Caregiving responsibilities	5	0.2%
Career Guidance	0	0.0%



Class Delivery Preference

Students were asked to select which method of course delivery they preferred. Almost half of all survey respondents (45.2%) indicated their preference was for "Face-to-Face classes," as shown in Table 18.

<u>Table 18</u> Class Delivery Preference

What is your professor and mathed of		
What is your preferred method of course delivery?	N	%
Face-to-Face classes	955	45.2%
Online Classes	748	35.4%
Blended Class	410	19.4%

College Communication Preference

Students were asked to select which form of communication with the college they preferred. Almost two-thirds (64.9%) indicated a preference for email communications, including "Personal Email" (39.6%) and "SPC Student Email" (25.3%), while very few students (1.9%) prefer to communicate through direct mail, social media, or blogs, as shown in Table 19.

<u>Table 19</u> College Communication Preference

Which is your preferred form of communication with the college?	N	%
Personal Email	839	39.6%
SPC Student Email	536	25.3%
Phone	349	16.5%
College Website	226	10.7%
Phone Text or Instant Message	127	6.0%
Direct Mail (postcard, letter)	38	1.8%
Web Blog	3	0.1%
Social Media Site (Facebook)	1	0.0%



General Education Preparedness

Students were asked to evaluate their preparedness using a five-point Likert scale (five points was the highest rating) in the following General Education areas.

Computer and Technology Competency

Students were asked to rate their competency in three computer skill areas. Students rated their skills highest in the area of "Communicating through the Internet (email, chat, instant messaging, etc.)" (4.5), followed by "Acquiring information/conducting research through the Internet" (4.4) and "Using computer software (word processing, spreadsheets, etc.)" (3.9), as shown in Table 20.

<u>Table 20</u>
Computer and Technology Competency

Computer and Technology				
Competency				
		2014-15		
Please rate your competency				
in the following computer				
skill areas.	N	Mean	SD	
Communicating through the				
Internet (email, chat, instant				
messaging, etc.)	2127	4.5	0.8	
Acquiring				
information/conducting				
research through the Internet	2119	4.4	0.8	
Using computer software				
(word processing,				
spreadsheets, etc.)	2126	3.9	1.0	



Civic Activities

In the area of Civic Activities, students were asked how often they participated in various activities. Of the three activities, "Vote in an election" received the highest mean score (3.1), followed by "Volunteer in community services activities" (2.8), whereas, "Participate in campaigns or forums" received the lowest mean score (1.8), as shown in Table 21.

<u>Table 21</u> *Civic Activities*

Civic Activities			
	2014-15		
How often do you participate in the following activities?	N	Mean	SD
Vote in an election	2118	3.1	1.5
Volunteer in community service activities	2121	2.8	1.2
Participate in campaigns or forums	2102	1.8	1.0

Humanities Activities

In the area of Humanities Activities, students indicated that they "Attend a concert, dance performance or live drama" (2.9) slightly more than they "Visit an art museum" (2.4) or "Create a painting, sculpture or other work of art" (2.3), as shown in Table 22.

<u>Table 22</u> <u>Humanities Activities</u>

Humanities Activities		2014-15	
How often do you participate in the following activities?	N	Mean	SD
Attend a concert, dance performance or live drama	2116	2.9	1.2
Visit an art museum	2116	2.4	1.1
Create a painting, sculpture or other work of art	2115	2.3	1.2



Lifelong Learning

In the area of Lifelong Learning, students were asked how often they expect to participate in Lifelong Learning Activities following graduation. Students indicated that they expected to "Participate in continuing education" (3.7), and "Attend college or personal enrichment classes" (3.4), as shown in Table 23.

Table 23
Lifelong Learning

Life-long Learning Activities			
		2014-15	
How often do you participate in the following activities?	N	Mean	SD
Participate in continuing education	2111	3.7	1.2
Attend college or personal enrichment classes	2099	3.4	1.4



Conclusion

Students entering St. Petersburg College encompass a broad range of age categories. Almost half of the survey respondents were younger than 25 years of age, and the majority, about sixty-eight percent, were female.

The ethnic background of the survey respondents reflected the proportion of minorities in Pinellas County as a whole. Sixty-one percent of respondents were White, eighteen percent Black, and about fourteen percent Hispanic.

A broad range of academic goals brings students to the College, but the two primary reasons selected by survey respondents as to why they were attending SPC, was to 'complete an associate degree or bachelor's degree program and transfer to another college or university', and 'complete a degree at SPC that prepares me to enter the workforce'.

The five most frequently listed factors students thought might impact their success, were job while in college, career goal, study skills, job after graduation, and math tutoring.

When asked, "What factors influenced your decision to apply to SPC?" "Courses and programs offered" was the most important factor followed by being "Close to Home", and "Cost of tuition (affordable)." These responses have been in the top three for the past twelve years.

When asked, "Through what sources/media/events have you learned about SPC?" a mixture of high and low technology approaches seemed to be effective in getting the College's message out. More than half of the respondents listed "SPC website", while about eighteen percent listed "Other".

When students were asked to rate their competency or participation in various activities in four general education areas, the top-rated skills and activities included the following: "Communicating through the Internet (email, chat, instant messaging, etc.)" (4.5); "Acquiring information/conducting research through the internet" (4.4); "Using computer software (word processing, spreadsheets, etc.)" (3.9); and "Participate in continuing education" (3.7).



These results can be helpful to better align college efforts to the needs and expectations of incoming students.



Contact Information

Please address any questions or comments regarding this evaluation to:

Sabrina Crawford, MA Executive Director, Institutional Research and Effectiveness St. Petersburg College, P.O. Box 13489, St. Petersburg, FL 33733 (727) 341-3118 crawford.sabrina@spcollege.edu



St. Petersburg College SPC						
	Entering Student Survey 2014-15					
This	survey can be completed and submitted ONLY once.					
Plea	Please complete the questionnaire below and click Submit .					
	*Student ID#:					
1.	What factors influenced your decision to apply to SPC? (Select all that apply)					
	Academic reputation Athletics Class size Close to home Close to work Clubs or organizations Cost of tuition (affordable) Courses or program offered Ease of transfer to a state university Employer recommendation Experience of Faculty Financial aid availability Flexibility of class offerings Friend's recommendation High school counselor High school teacher Music, art, or theater Online class offerings (eCampus) Parents/family recommendation SPC faculty or staff Visit to your place of employment by SPC staff Other					
	Through what sources, media, or events, have you learned about SPC? (Select all that apply) Advertising in a movie theater Billboard Bus advertisement Campus visit or tour Conference					

2014-15 Entering Student Survey Report Institutional Research and Effectiveness



	Electronic sign on SPC campus Information Session/Open House Newspaper and/or magazines Printed material (direct mail) Radio advertising Recruiter at your high school Recruiter at your work Social media (Facebook, Twitter, etc.) TV advertising SPC website Other
3.	What other institutions did you consider before selecting SPC?
4.	How long has it been since you graduated high school or recieved your GED?
5.	Which of the following describes your previous college experience?
6.	Are you the first member of your immediate family to attend college?
7.	If you have previously attended SPC or another institution and stopped attending, which of the following BEST describes your reason for returning to school?
8.	Have you earned a degree prior to enrolling at SPC?
9.	What will be your enrollment status?
10.	If you are enrolling part-time but would have preferred to enroll fulltime, what is the PRIMARY circumstance that prevented you from doing so?
11.	When would you prefer to take most of your classes?

2014-15 Entering Student Survey Report Institutional Research and Effectiveness

© Copyright St. Petersburg College, August 2015. All rights reserved.



12. V	What is your preferred method of course delivery?
13. V	What is your preferred form of communication with the college?
14 . [oo you expect to be working while attending SPC?
S	General Education Outcomes St. Petersburg College defines general education outcomes for each student. For puestions 15 through 25, please rate your level of competency or level of participation in each of the following general education skill areas.
P	Computer and Technology Competency Please rate your level of competency in each of the following skill areas. Using computer software (word processing, spreadsheets, etc.)
16 . C	Communicating through the Internet (email, chat, instant messaging, etc.)
17. A	Acquiring information/conducting research through the Internet
H	Civic Activities How often do you participate in the following activities? Vote in an election
19. V	/olunteer in community service activities ▼
20 . F	Participate in campaigns or forums

2014-15 Entering Student Survey Report Institutional Research and Effectiveness

© Copyright St. Petersburg College, August 2015. All rights reserved.



How	manities Activities often do you participate in the following activities? nd a concert, dance performance, or live drama
22. Visit	an art museum
	•
23. Crea	ate a painting, sculpture, or other work of art
How	e-long Learning Activities often do you participate in the following activities? icipate in continuing education
25. Atte	nd college or personal enrichment classes
	This survey will be submitted in PREVIEW MODE. The results will not be stored. Submit Cancel
If you hav	e any questions or comments about this survey, please contact Technical Support at onlinehelp@spcollege.edu or call (727) 341-4357





Data and information contained herein cannot be used without the express written authorization of the St. Petersburg College. All inquiries about the use of this information should be directed to the Executive Director of Institutional Research and Effectiveness at St. Petersburg College.

© Copyright St. Petersburg College, August 2015. All rights reserved.